

TrakWork

Scalable solution to configure workflow & activities without the need to code

Overview

TrakWork eliminates the need to create and code workflows. This solution can dynamically configure workflows and 'To-Do' items thereby reducing development time.

Business Need

While workflow, activities to be completed and processes can be modelled using Appian, organisations need a more scalable mechanism to ensure that similar processes are quickly configured rather than being modelled (coded). This would reduce errors ensure consistency and completeness.

TrakWork is aimed at solving this need for any organisation.

Features

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Dynamic To-Do
Checklists and 'To Do' items can be configured based on 'influencing' parameters (like departments, request types, requestor types, etc)
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Dynamic Workflow
Configure Workflows to be completed by different groups of users
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Templates
Configure Templates that can be downloaded as part of task completion
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Document Upload
Configure documents are needed to be uploaded
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Scalable
These tasks with 'To-Do' items and templates are now configurable and not 'codeable' when used in Appian process model

Areas of Usage

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Recruitment
Recruit employees / contractors across various entities, countries and various departments using different checklists, documents
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Banking & Financial Services
Onboard customers (Solo, Joint, Corporate etc) across various products and service offerings from the Bank / Financial Agency
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GDPR
Create, track and audit the requests for GDPR coming from various parties (employees, supplier etc)
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Maintenance, Repair & Overhaul (MRO)
Predictive and Preventive maintenance thereby reducing TOTEX for various MRO scenarios
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Exit Management & Off-boarding
Off-board customers, suppliers or employees using dynamic workflow and 'To-Do' items

Impact to Customer

- A Scalable, configurable framework to help configure (rather than code) various permutations in Appian
- Accelerator can reduce development times by over 25% on an initial Appian implementation
- Reduced TCO and speed to market for subsequent changes as there is hardly any need to code